## Guide for homeless people in Cardiff





Sophia

Gardens



(Advice and services for homeless and vulnerable adults). Housing Options Centre (HOC), Hansen Street, Cardiff, CF10 5DW

Freephone: 0808 100 1327



Daily service from 7am checking known sites in & around Cardiff. Based at the Old Museum toilets, Museum Avenue from 8.15am

# > The Bus Project

CARDIFF

CASTLE

CASTLE ST\_ DUKE S

Queen's Arcade Shopping

Black Horse St.David's Shopping Centre

St.Davids Shoppina

Sunday 5.30 - 8.00pm Monday – Thursday, 6.30 -9.00pm

### > The Soup Run

Every evening from 8pm, Charles Street (rear of M&S)

#### > Street Pastors

Bute East Dock

Cardiff

Ty Gobaith Atlantic

Wharf

Queen St

Every Friday & Saturday night from 10pm - 4am in the City Centre.

# Sleeping Rough in Cardiff

#### Cold can kill

Sleeping rough is dangerous at any time for people that are alone. If there is no alternative please remember:

- Sleep where there are other people
- Sleep on blankets or a sleeping bag, never directly on the ground

   a bench or cardboard would be better
- Eat or drink something hot before you go to sleep, this will help to retain heat
- Keep your hands, feet and head well covered
- Alcohol causes dehydration, lowers body temperature and can cause hypothermia which can be fatal. Don't drink alcohol before going to sleep.

# > Housing & Hostel accommodation

If you are homeless or about to become so, we will provide you with the help and assistance that you need to find accommodation.
Whatever your situation, please seek help immediately, contact the:

Housing Options Centre, Hansen Street, Cardiff, CF10 5DW, Telephone: 029 2057 0750 (daytime) or 029 2087 3141 (emergency out of hours)

Hostel and emergency accommodation is available via the **Gateway Service** based in the Housing Options office.

Monday Friday 9am – 4.30pm Thursday 11am – 4.30pm

Outside of these hours, emergency accommodation can be accessed via the Bus Project or by direct presentation at Ty Tresillian next to the Huggard Day Centre.

## > Useful Contacts

**The Huggard Centre** (day centre for advice and support): Huggard Buildings, Hansen Street, Cardiff, CF10 5DW, 029 2064 2000

Day Centre for advice and support daily all year round between 8.30am – 7.30pm

Entry to Drug & Alcohol Services (EDAS): 0300 300 7000 Monday – Friday 9am -4.30pm

**Doctor for the Homeless:** Dr Kay Saunders and Partners, Butetown Health Centre, Loudoun Square 029 2048 3126

**Nurse for the Homeless:** based at Housing Options Centre Monday – Friday 9.30am – 11.30am

**Dentist for the Homeless -** 3rd Friday of every month

Jobcentre: 0845 604 3719 Big Issue Office: 029 2033 7792 Women's Aid: 029 2046 0566 & Samaritans: 08457 90 90 90